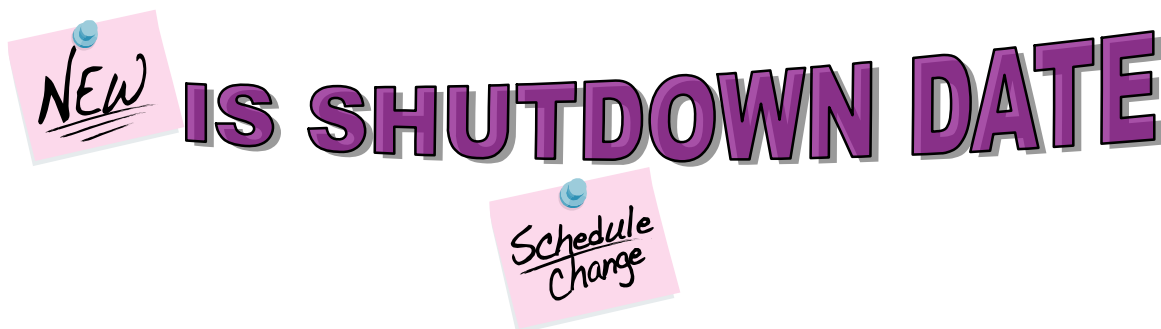


RMD Bulletin

Knowledge is power...



Several RMD Bulletins have been issued announcing the date that the Integrated System (IS) claiming functionality would be shut down in order for the State's Short-Doyle/Medi-Cal (SD/MC) Phase II claiming system requirements to be integrated into the IS. While it will still be necessary to take the claim submission function offline to implement the required changes, the Department has made every effort to extend the timeline so that the implementation is as unobtrusive as possible.

This amended communication is to announce that the new shutdown date will be March 4, 2010 at 6 p.m. as shown in the table below.

Please note that beginning March 4, 2010 at 6 P.M., for a period of four (4) days (including a weekend), the IS will be completely offline, meaning that service providers will not have access to the system. After this brief shutdown, **the IS will be reactivated on March 9, 2010** and clinical functions will be available for all direct data entry (DDE) providers; however, the IS claim submission function will remain shut down until the State's HIPAA compliant SD/MC II required changes have been applied to the IS and tested.

SHUTDOWN INFORMATION		
DATE	TIME	ACTION
Thursday, March 4, 2010	6:00 P.M.	IS will shut down for all <u>DDE</u> claim submissions. Please note that beginning at 6 P.M., for a period of 4-days, the IS will be completely offline.
REACTIVATION INFORMATION		
Tuesday, March 9, 2010	7:00 A.M.	<i>IS clinical reporting component</i> is brought back online. All DDE users will be able to enroll clients, create episodes, save service data and complete Medi-Cal eligibility verification.
To be determined		<i>IS claiming functions</i> will remain shut down until the State's HIPAA compliant SD/MC II changes have been applied to the IS and tested.

- ***Please remember to keep current with your claims submission and if you need assistance, please contact RMD immediately. The goal is to have all directly operated claims submitted for all dates of service up to and including February 28, 2010 prior to the shutdown.***

We're here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or RevenueManagement@dmh.lacounty.gov.